

Sending crash reports from iPhone/iPad

If you experience crashes with OsiriX HD on your iOS device, you can help us solve those issues by sending us your crash reports.

These crash reports are stored on your iOS device at the time of the crash. When you sync your device with iTunes, the reports are copied to your computer to the following folder:

- Directly from your iOS device:
 - Start by opening up the Settings app.
 - Navigate to General -> About -> Diagnostics & Usage -> Diagnostic & Usage Data.
 - Select a OsiriX crash from the list. This will start with "OsiriX" and contain the timestamp of the crash.
 - Tap on the crash and you will see a text field with a crash log. Long press to Select All and then Copy the crash text.
 - Paste it into something you can get off of your device (for example, an email to yourself).

- If you are using a **Mac**:
`<YOUR HOME FOLDER> /Library/Logs/CrashReporter/MobileDevice/<DEVICE NAME>`

- If you are running **Windows XP**:
`C:\Documents and Settings\<>USERNAME>\Application Data\Apple computer\Logs
\CrashReporter\<>DEVICE NAME>`

- If you are running **Windows Vista**:
`C:\Users\[>USERNAME]>\AppData\Roaming\Apple computer\Logs\CrashReporter
\MobileDevice\<>DEVICE NAME>`

The files will start with the name of the application and contain a date stamp. All crash reports starting with "OsiriX HD..." might be helpful for us.

Please send your crash reports to pixmeo@pixmeo.com